

News

How SPC reduces time-consuming false alarms



False alarms are expensive, disruptive and - if not recognized early - are a burden on response teams and emergency services. Today around 85% of all alarms detected and reported by intrusion systems are false alarms – no incident has happened.

This increases the burden on intervention forces, which leads to longer response times and ultimately reduces the very security the system was installed to satisfy. The clear majority of these false alarms are not caused by the malfunction of a detection device, but by the user.

REDUCING THESE FIGURES is becoming critical to the future acceptance and performance of intrusion systems.

In combating this inconvenience, Central Monitoring Stations (CMS) working with

Vanderbilt's SPC intrusion system quickly, efficiently, and correctly identify the source of the alarm.

SPC'S HIGH-SPEED INTERNET connections offer Central Monitoring Stations a fast transfer of pre-alarm and post-alarm audio and video data. It also grants immediate live access to video data, as well as immediate live audio listen-in and talk-in capabilities. As a direct consequence, the number of needless callouts due to false alarms can be significantly reduced.

Moreover, privacy protection is guaranteed as users only need to review assets if there is an alarm.



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