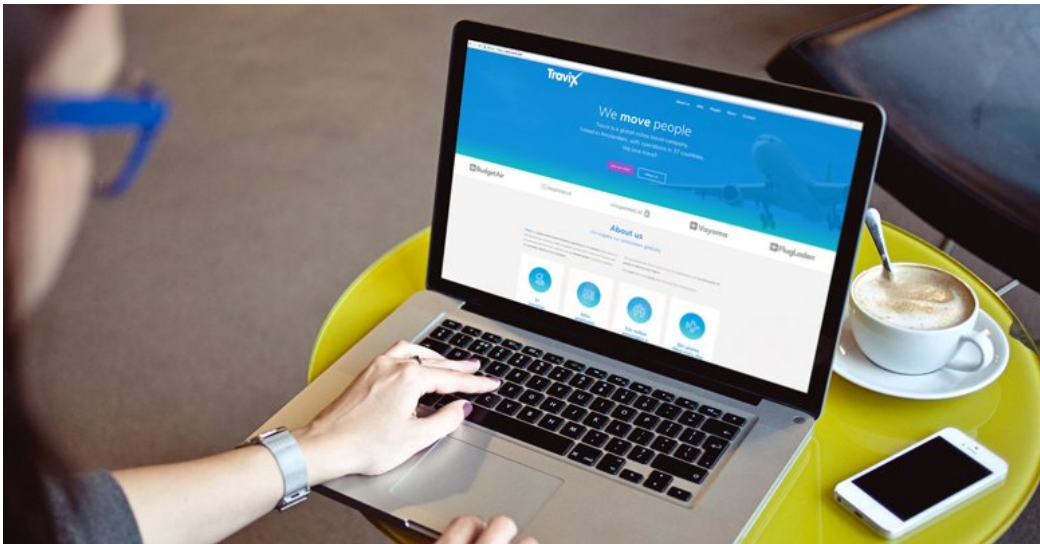


## Case Studies

### How ACT365 reduced the cost of ownership by minimizing call-outs

Travix has offices in the Netherlands, Germany, India, Singapore and the USA. The company employs over 450 people and operates at least 50 planes a day to 500 destinations with more than 2.5 million passengers travelling with the company each year.



#### Brief:

As a technology-driven organization, Travix wanted remote connectivity with their site via smart devices.

#### Solutions provided:

1. This is being delivered by giving users control of access points via any major web browser or ACT365's own App. When not at the

premises, Travix managers have visibility of access requests to their external doors and diagnostics for door status throughout their offices. Quantum could install the whole system in less than a day using existing structured cabling that had been prepared for Travix's IT network.

2. Travix facility managers appreciated the flexibility of being able to enable or disable MIFARE cards all from the App interface, and Quantum engineers demonstrated this functionality during installation from a network point and even before the client's computer systems were operating.
3. Travix is using ACT365 for diagnostic reports on door status and can investigate situations such as door forced, door ajar and break glass activation either locally or remotely. Authorized Quantum engineers also have log-in details and can look at event history at a door and give the client advice which frequently avoids the need for a costly call-out to the site. Routine maintenance and system health checks can all be performed from the installer's premises.

## **Installer:**

Hertfordshire-based Quantum Security are an SSAIB-approved installer and excel in video and intruder alarms, as well as access control. The company specializes in ground-up project design and is active in sectors including leisure, retail, broadcast, and catering.

## **Testimonial:**

“Our first project with ACT365 proved incredibly smooth. The ease and speed of implementation (less than a day) exceeded even the high expectations we have. We now have a full ACT365 system running in our own offices, and our design engineers are drilling down into the software's capabilities.”

- Jason Draper, Operations Manager at Quantum Security.

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